

Without Nurse on Call™ from RiskSolutions, your Workers' Comp claims might be leading you into Troubled Water.



RiskSolutions, Inc.
17602 17th Street, #180
Tustin, CA 92780
riskSolutions



Nurse on Call™ from RiskSolutions Inc. will steer you clear of hidden costs and unseen expenses.



Nurse on Call™

Nurse on Call™ is designed to give employers the flexibility and cost savings of having a plant nurse without the overhead of carrying salary and benefits.

- Triage by the nurse can save costly referrals to your industrial medical provider.
- No travel time for injured workers or supervisors to and from the clinic.
- First Aids remain as such, so they are not reported to your insurance carrier.
- Fed or CalOSHA First Aid rules are followed to prevent citations.
- First Aid and CPR training can be scheduled for first responders, onsite.
- Documentation is maintained by the nurse.
- Employer's First Report of Injury can be completed by the nurse, when necessary.
- Onsite training provided for safety programs.

The nurse can be a valuable member of the safety committee. If the injured worker needs to be seen by the industrial medical provider, the nurse will be able to perform essential communication functions such as:

- Gives the clinic instructions on what is medically necessary. For example, the injured worker may just need an X-ray and a Tetanus shot (maintaining First Aid definitions by OSHA).
- Communicates RTW issues, as well as the needs of the employer, and then working with the supervisor to provide modified duty.
- For the first 30, 60, or 90 days (based on employer preference), the NOC monitors the treatment plan to ensure the injured worker is satisfied with the treatment. The treatment the medical provider is providing is monitored to make sure it adheres to the American College of Occupational and Environmental Medicine (ACOEM), which utilization review uses to judge the medical necessity of the treatment plan.
- Expedites moving injured worker's claim to closure while providing the best medical care.

Plan

Two levels of Nurse on Call™ are available:

1. Strictly Telephonic

The nurse is available by phone. The employer will be billed in quarter-hour increments. The Flat Rate can be negotiated on a case-by-case basis. The nurse will provide basic triage over the phone. In a case of a laceration or a burn, a digital picture will be taken and emailed to the nurse. The nurse will coordinate care with the first responder or the industrial clinic. The nurse will continue to coordinate the treatment plan and RTW issues.

2. Field Triage

When the nurse is called to the location, the employer will be billed at quarter-hour increments. The employer will only pay for the time the nurse is on site. No commute time will be charged, since the nurse is within a pre-determined geographic boundary. Safety programs, training, and safety committee meetings can be handled on a flat rate.



RiskSolutions' Services:

- Claims Oversight
- Unit Stat Claims Review
- Pro-active Claims Review
- "Day 1" Medical Management
- Loss Prevention Consulting
- Risk Management Services
- Utilization Review
- Bill Review
- Medical Case Management
- Third Party Administrator



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